

HOME

Search Advanced

Free eNews
Free Magazines

CHANNELS

- Web-Based Help Desk
- Unified Contact Center Solutions
- 3rd Party Call Monitoring
- Outsourcing Inbound Calls
- Contact Center Recording & Quality Solutions
- BizWatch
- Consumer Electronics
- CRM
- PR Resource
- SIP
- VoIP
- VoIP Contact Center
- VoIP Developer
- Wi-Fi Telephony

WHITEPAPERS

- CRM
- CTI
- Handheld Devices
- SIP
- VoIP
- Wi-Fi

FORUMS

- Vonage Vs. Broadvoice
- Call Recording Software

BLOGS

- Greg Galitzine

[May 26, 2004]



Verizon and AVST Join Forces with Leading Analyst Firm to Discuss the Future of Enterprise Communications

FOOTHILL RANCH, Calif. --(Business Wire)-- May 26, 2004 -- Industry Leaders Explore a Variety of Issues and Options for Enterprise Decision Makers to Consider When Deploying Next Generation Communications Solutions

Applied Voice & Speech Technologies Inc. (AVST), a leading provider of communications solutions for the enterprise market, has joined forces with Verizon Communications and Gartner Inc. to present a webcast titled "The Future of Enterprise Communications." Featured presenters include industry veterans Bern Elliot, research director at Gartner, and Leroy Williams, director, CPE Products & professional services for Verizon's Enterprise Solutions Group, as well as AVST's President & CEO Hardy Myers.

advertisement

This 30-minute webcast, available on-demand beginning May 25, 2004, provides an excellent opportunity for enterprise decision makers to gain a deeper understanding of the options available to them as they move beyond legacy call processing and voice mail systems to the next generation of enterprise communications solutions.

"Recently we have witnessed the emergence of robust second generation solutions designed to streamline business processes and provide advanced features to address the evolving requirements of an increasingly mobile workforce," said Williams. "This webcast is a powerful resource for business leaders and decision makers to educate themselves on the features and capabilities of current and future enterprise communications solutions."

The webcast provides expert industry insight on critical issues that should be considered when developing communications strategy and deploying next generation solutions. Topics include:

- The evolution and future of enterprise communications
- How speech is being deployed in the enterprise

- Robert Hashemian
- Tom Keating
- Rich Tehrani

**TMC Regulatory
Guide
Free Industry Info
Order Reprints**

-- How unified communications enhances the efficiency and effectiveness of the organization

-- The convergence and integration of voice and data communications

-- How companies should deploy new communications solutions in a multi-switch environment

"In addition to providing enterprises with best-of-breed communications solutions, AVST is taking an educational approach to the market by presenting a host of webcasts and e-Seminars through our Web site at www.avstgroup.com and our PartnerXpress (TM) reseller Web portal," said Myers. "This particular webcast is especially critical for enterprise decision makers because it includes the insight and advice of Bern Elliot, a highly respected analyst that many enterprises turn to for strategic technology advice, and Leroy Williams of Verizon's Enterprise Solutions Group, one of AVST's valued resellers. AVST will actively promote this webcast throughout the next year because of our strong belief in the value of its content and its relevance to many enterprise decision makers as they seek to acquire second generation enterprise communications solutions."

The webcast is free and can be accessed at any time during the next 12 months at www.ITworld.com, www.gartner.com and www.avstgroup.com.

About AVST

Applied Voice & Speech Technologies Inc. (AVST) is a leading developer of enterprise communications solutions for businesses of all sizes. Through its world-class unified communications platform, CallXpress(R), and its innovative speech applications module, Seneca(TM), AVST offers the industry's most powerful suite of enterprise communications solutions. AVST's solutions enable direct access to an enterprise's communications infrastructure including voicemail, e-mail and fax messaging from any voice or data device via a touch-tone, GUI or speech interface. Established in September 2003, AVST was formed from the combined businesses of Sound Advantage (established in 1997) and the CallXpress division (established in 1982) of Captaris Inc.

AVST, with headquarters in Orange County, Calif., maintains facilities in Bellevue, Wash. and the United Kingdom and has remote sales offices across the United States. With over 30,000 systems installed worldwide, AVST's communications solutions are sold and supported internationally by an extensive network of resellers and OEM partners. For more information contact Denny Michael, VP of marketing at 949-699-2300 or access the company's Web site at www.avstgroup.com.

[[Back To TMCnet.com's Homepage](#)]