



Feature-Rich Messaging Solution to Enhance Communications in the Hospitality Sector

CX-H

For a Linux-based Messaging Solution, Trust CX-H

CX-H is an easy-to-deploy hospitality and messaging solution designed for hotels and small to mid-size businesses to cost-effectively manage voice communications, improve guest experience and hotel staff productivity. Built on a proven Linux platform, CX-H delivers feature-rich applications including call processing, personal call control, voicemail, automated attendant, unified messaging, mobility, fax and other communications features critical to the hospitality industry.

CX-H delivers the right solution that best fits your communication needs.

CX-H Linux-based platform scales up to 72 ports, 8 fax channels and up to 5000 subscribers and hotel guests

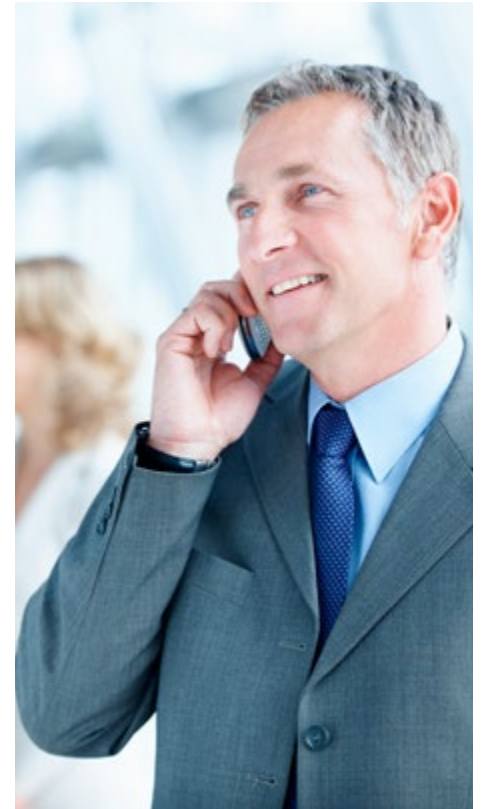
Productivity with Payoff

CX-H unified messaging provides instant access to all your messages. Designed to work with the applications you use every day, CX-H integrates with Microsoft® Outlook®, Lotus® Notes® and IMAP/SMTP email accounts.

Stay in touch while on the go. CX-H extends communications to your mobile smartphone: manage your mailbox settings, see how many voicemail messages you have, subscribe to RSS feeds, and even launch a call-back. CX-H increases your personal productivity in and out of the office.

Productivity Features:

- Voicemail
- Call Processing
- Personal Call Control
- Automated Attendant
- Unified Messaging
- Mobility
- Message Transcription
- Virtualization
- Message Notification
- Multiple Language Support
- Voicemail-to-Text (3rd party service)
- Text-to-Speech
- Networking: Link Multiple CX-H Systems into a Single Network
- Fax: Send, Receive, Preview, Print or Redirect Fax Messages from the Privacy of Your Desktop
- Presence Greetings
- Group Messages (Broadcast, Dispatch, Private)
- Scheduled Messages
- Desktop and Mobile Web Access



Your First Destination in Hospitality Solutions

As a five star hospitality solution, CX-H offers the most critical voice communication features for hotel administration and guests.

Hospitality Features:

Guest Messaging

- Guests Directory
- Guest Welcome Message
- Personalized Guest Greeting
- Multiple Extensions per Guest Room
- Caller Routing to Guest Voicemail
- Caller Routing to Guest Mobile Phone
- Guest and Administrative Messaging
- Unlimited Guest Messages
- Guest Message Retrieval
- Scheduled Messages
- Message Waiting Indicator
- Message Retention
- Message Notification
- Message Archiving

Wake-up

- Wake-up Calls with Optional Recurrence
- Wake-up Calls Set by Admin or Guest
- Group Wake-up Administration
- Custom Wake-up Greeting
- Wake-up Call Reports

Group Messaging and Administration

- Broadcast Messaging to All Hotel Guest
- Private Guest Groups
- Web Administration Interface
- Unlimited Information Menus
- Guest Template
- Hospitality Reports
- Scheduled Messages

Telephony and PMS

- Integration to Leading Telephony Systems
- Integration to Leading PMS Systems
- Automatic Check-in/Check-out
- Guest Name Update via PMS
- Password Assignment via PMS
- Language Assignment via PMS
- Room Move/Merge
- Room Restore (undo Check-out)
- Front Desk Message Indication
- Private Guest Groups setup via PMS

CX-H 11.9 Specifications

System Features	
Maximum Users	5,000
Maximum UM Users per Node (Internal)	1,250
Maximum Voice Ports	72 TDM or 72 IP
Maximum Fax Channels	8
Maximum Storage Hours	Unlimited (limited by HDD size)
Supported PBX Integrations	Over 150 Analog / TDM & IP
System Operating System	Linux CentOS
Voice Mail Networking	AMIS & PlusNet
Hardware Redundancy	Yes, Level II
Virtualization	Yes

Mailbox Features	
TUIs (Telephone User Interfaces)	Native, Octel (Aria), Centigram/NuPoint
Interview Boxes	Unlimited
Transaction Boxes	Unlimited
Auto-Copy	Yes
Extension Remapping	Yes
Unified Messaging (UM)	Yes
Mobility	Yes
ActiveSuite Client Apps (UM) (Microsoft Clients)	Microsoft Outlook UM (VMM), IBM Lotus Notes UM (VML), ViewFax, ViewMail
Fax Support (UM)	Yes
Presence Greetings	Yes
System Reporting	Logs, Errors, Statistic & Usage

Mobility Features	
Web Mailbox Access (UM)	Yes
Mobile Web Mailbox Access (UM)	Yes
Web Administration Access (UM)	Yes
Text-to-Speech (UM)	Yes
Voicemail-to-Text	Optional
IMAP4/SMTP Support (UM)	Yes
RSS & iGoogle Support (UM)	Yes

Auto-Attendant Features	
Supervised & Blind Transfer Options	Yes
Multiple Menu Levels	Yes
Multiple Language Support	Yes
Schedule Based Greetings	Yes (Up to 10 Greetings)
Flexible Mailbox Numbering	Yes
Transfer to Any Extension	Yes
Dial By Name Directory	Yes
Multiple Schedule	100

User Features	
Multiple Language Prompts & TUI	Yes
New Mailbox Tutorial	Yes (TUI or Web)
Password Protection	Yes
Personal Greetings	Yes
Presence Greetings	Yes
Alternate and Busy Greetings	Yes
Personal Transfer Menu	Yes
Message Rewind/Fast Forward	Yes
Urgent Message	Yes
Private Message	Yes
Return Receipt Message	Yes
Future Delivery Message	Yes
First In / First Out (FIFO)	Yes
Last In / First Out (LIFO)	Yes
Personal Distribution List (Private Groups)	Yes
System Distribution List (Broadcast Groups)	Yes
Live Record	Yes (Client Apps via Barge-In)
Message Notification	Yes
Cascading Notification	Yes
Pager and Message Delivery	Yes
User Class Of Service	Individual Mailbox Settings
Administration via TUI	Yes
Administration via WEB	Yes

Hospitality Features	
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Wake-up: Wake-up Calls with Optional Recurrence / Wake-up Calls Set by Admin or Guest / Group Wake-up Calls / Custom Wake-up Greeting / Wake-up Call Reports	
Group Messaging and Administration: Broadcast Messaging to All Hotel Guests / Private Guest Groups / Web Administration Interface / Unlimited Information Menus / Guest Template / Reports / Scheduled Messages	
Telephony and PMS : Integration to Leading Telephony Systems / Integration to Leading PMS Systems / Automatic Check-in/Check-out / Guest Name Update via PMS / Password Assignment via PMS / Language Assignment via PMS / Room Move / Merge / Room Restore (undo Check-out) / Front Desk Message Indication / Private Guest Groups setup via PMS	

Supported Languages	
United States English / Australian English / Brazilian Portuguese / Canadian French / Chinese Cantonese / Chinese Mandarin / Danish / Dutch / French / German / Iberian Portuguese / Italian / Japanese / Latin American Spanish / Madrid Spanish / Mexican Spanish / United Kingdom English	

With more than 30 years of continuous innovation, AVST is a trusted developer of software-based Unified Communications (UC) solutions for businesses of all sizes. AVST's passion is to develop communications solutions that transform the productivity of individuals, teams and businesses while leveraging the value of their existing and evolving IT infrastructure. Thousands of businesses worldwide rely on AVST to meet their "mission-critical" communications requirements today, align their business with key trends and, with the world-class interoperability of AVST's UC solutions, provide a bridge to their digital future.



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