

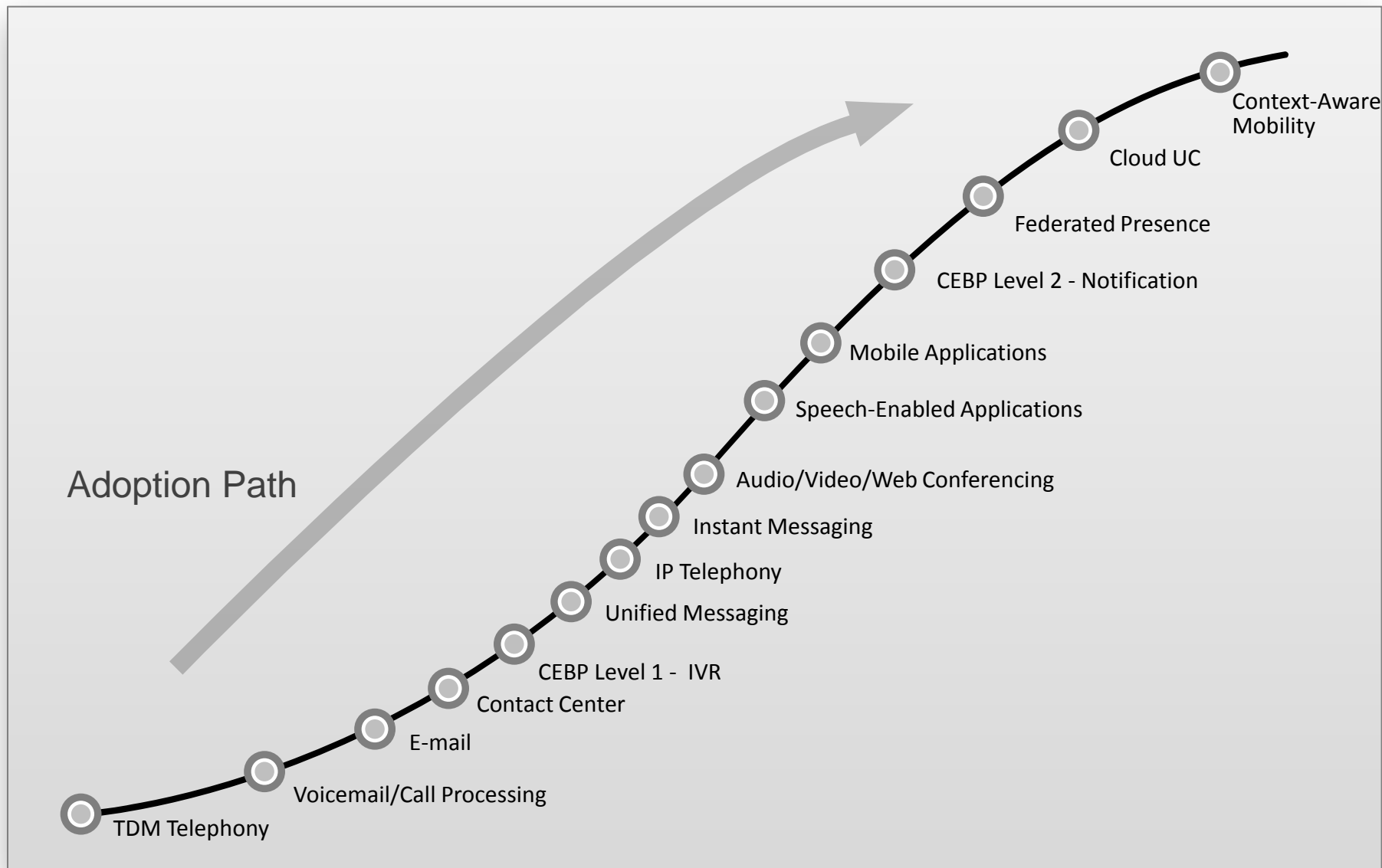


AVST Unifying Communications

Migrating Voicemail to Next Generation IP-Enabled UC Applications

Evolution of UC (+C)

Value and Complexity



Time

UC Vendors



The product names and/or logos are copyrights and trademarks of their respective owners.

The Value of CallXpress

CallXpress®

Delivering

Best-of-Breed Applications

Voice



Mobility



CEBP



Interoperability

Extends Productivity

Telephony



Presence



E-mail

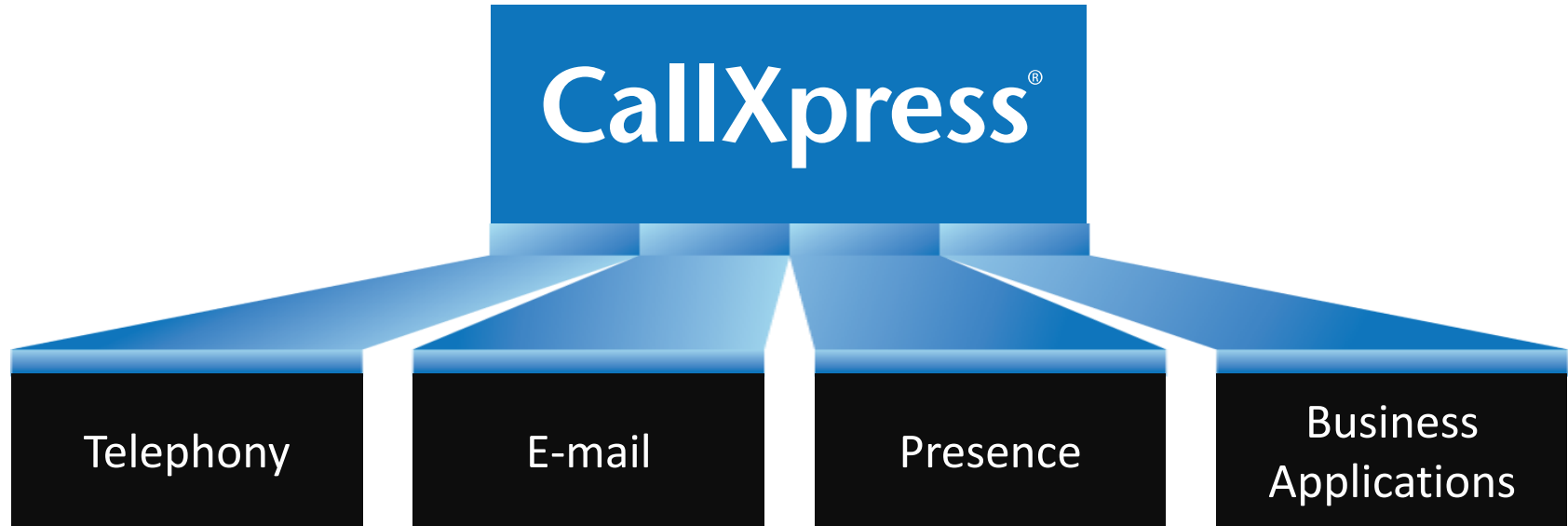


Data



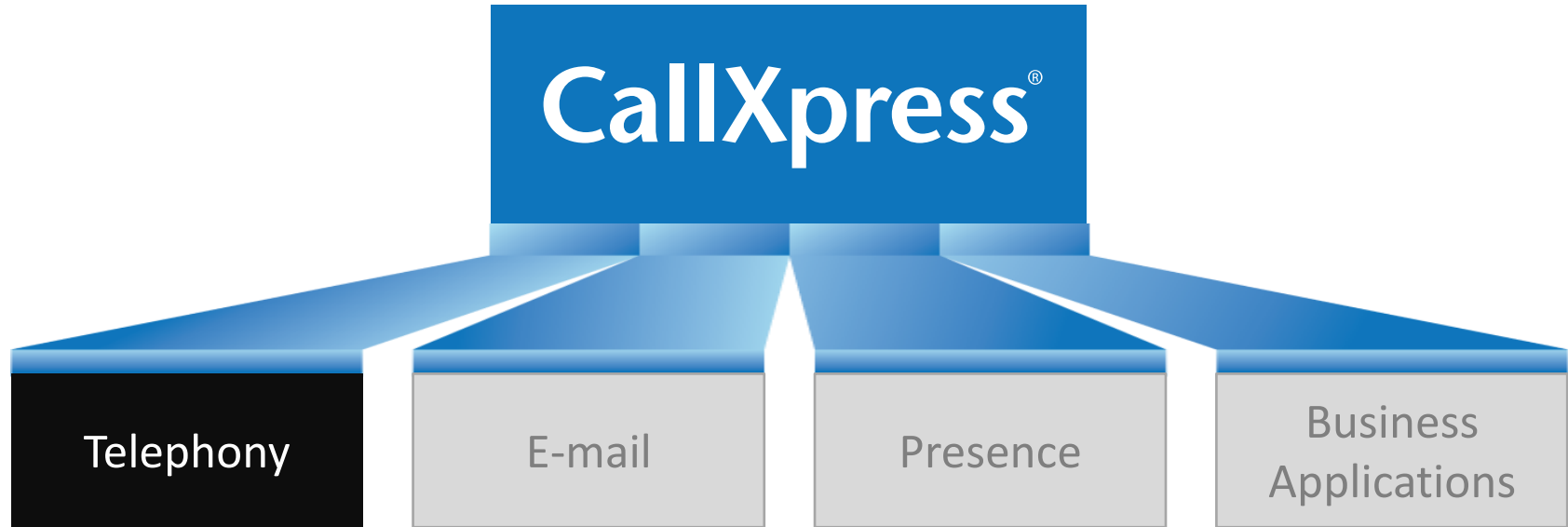


Interoperability



Unsurpassed **Interoperability**

Interoperability - Telephony



400+ Integrations
TDM • IP • Centrex

ASTRA

Alcatel-Lucent 

AVAYA

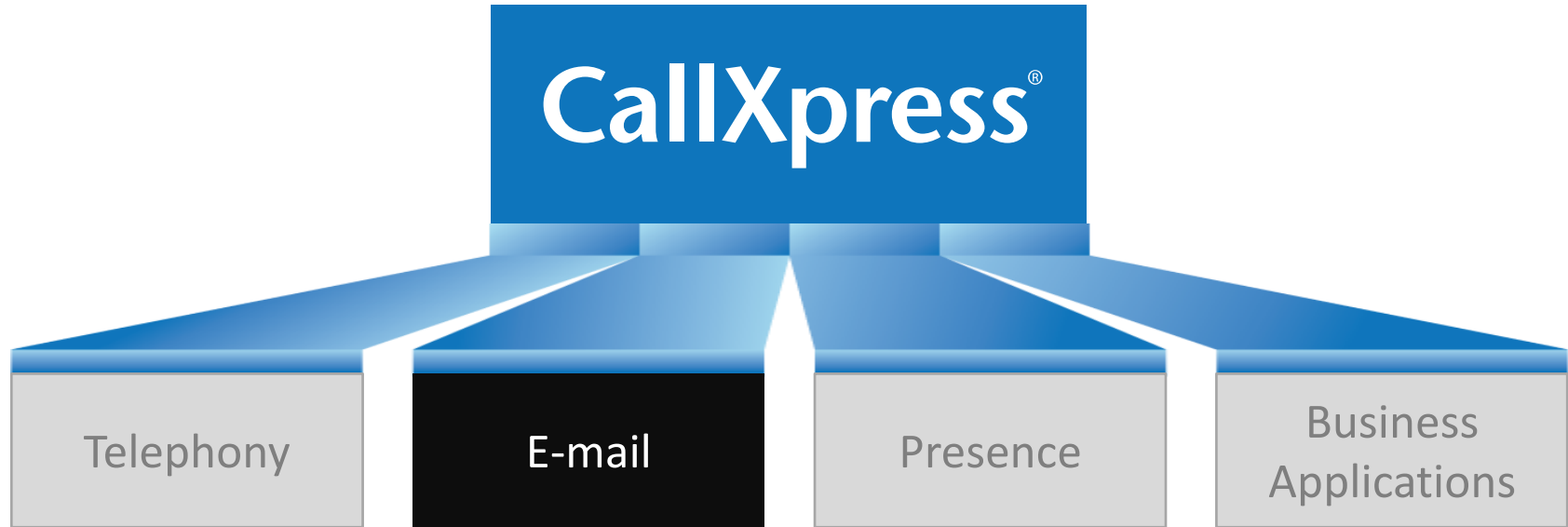

CISCO

 **MITEL**

NEC

 **ShoreTel**

Interoperability – E-mail

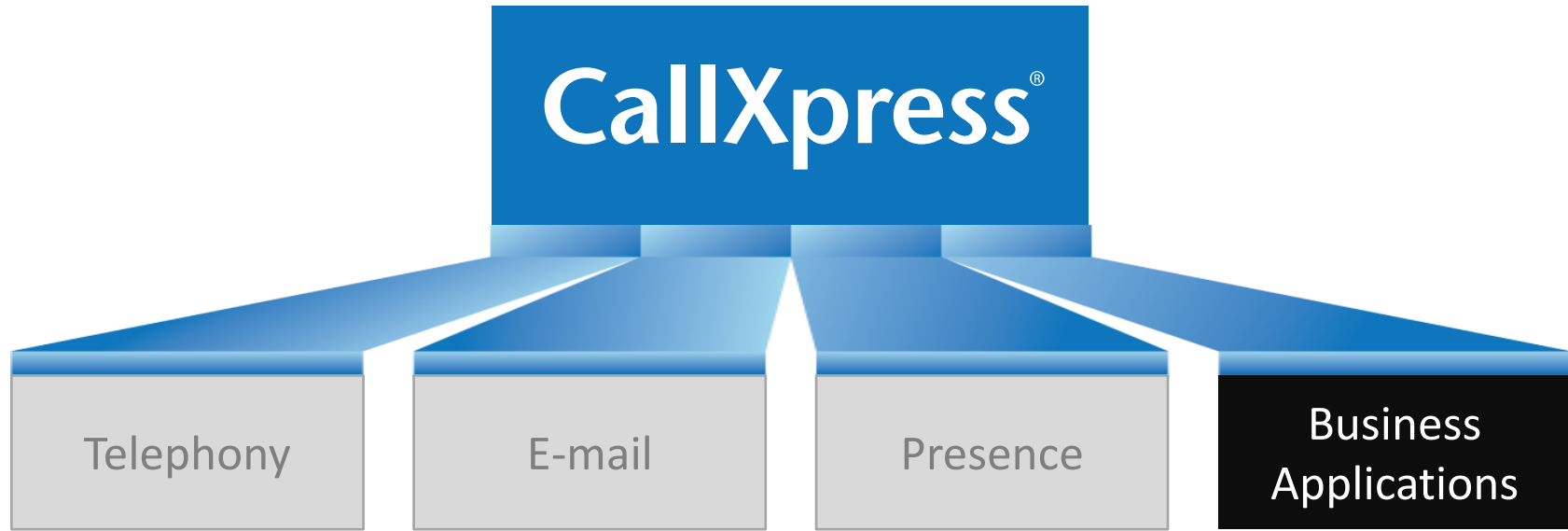


Unified Messaging

Supports Premise to Cloud E-mail Systems



Interoperability Applications



Applications

AVST Application Suite

- CALL PROCESSING
- VOICEMAIL
- UNIFIED MESSAGING
- PERSONAL ASSISTANT
- FAX
- SPEECH
- NOTIFICATION

Custom Vertical Applications

- CUSTOM APPLICATION
- CUSTOM APPLICATION
- CUSTOM APPLICATION

Voicemail

Ideal Legacy Replacement

- ▶ State-of-the-Art and Legacy Feature Set, Developed for Nearly 30 Years
- ▶ Alternate TUIs
Octel® Aria®/Serenade®, Avaya® INTUITY™ AUDIX®, Nortel® Meridian Mail, Mitel® NuPoint with Centigram Interface, Kinesis and Repartee
- ▶ Network Support
AMIS, VPIM, and Avaya 3210
- ▶ Manage your PBX and Voicemail System from a Single Interface
- ▶ Unlimited Voice Mailboxes



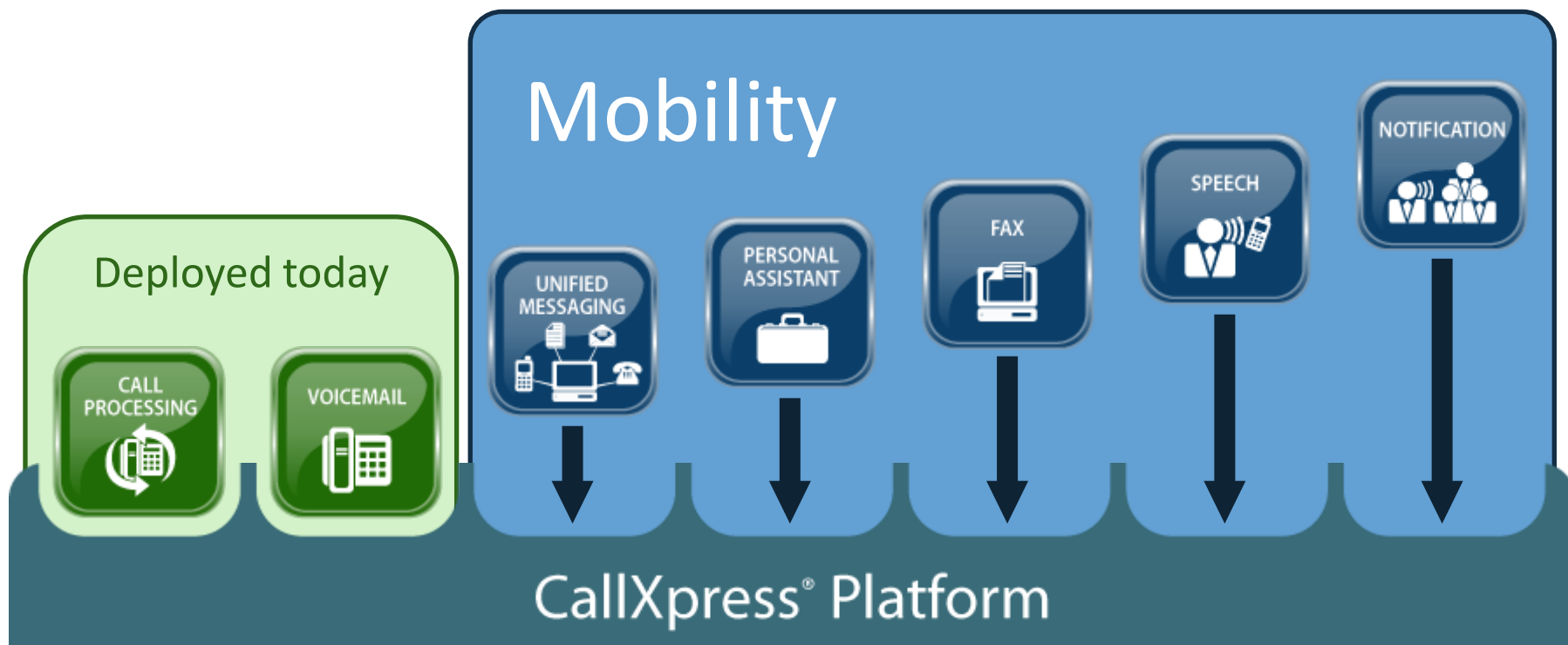
Call Processing

- ▶ Automated Attendant
 - ▶ Access through Speech or DTMF
 - ▶ Intelligent call routing 24 X 7
 - ▶ Operating hours
 - ▶ Driving directions
 - ▶ Corporate directories
 - ▶ Audio menus
 - ▶ Fax libraries



Next Generation UC Feature Set

Grow at your own pace through
AVST's "a la carte" licensing





Mobility

Unified Messaging



Unified Messaging



Server Unified Messaging (Single Store)



Client Unified Messaging (Dual Store)



Unified Messaging



Microsoft Office 365 available in future release.

Unified Messaging (Voicemail-to-Text)



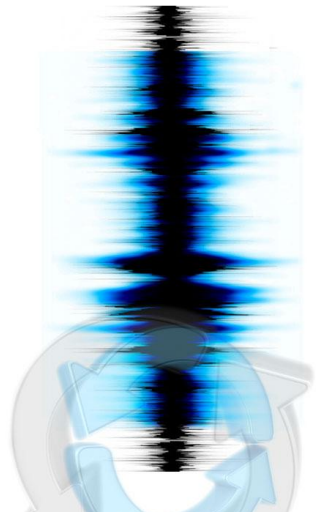
CallXpress



PhoneTag™
Transcription

Voicemail Message on CallXpress

CallXpress forwards to PhoneTag



Hi Mike, I think you're in a meeting but I need to talk to you soon. Our meeting has been moved up to 2:00 PM. Give me a call if you can make it.

PhoneTag converts voicemail-to-text



Ditech delivers an e-mail message with a text transcript of the voicemail

Hands-free Information Access

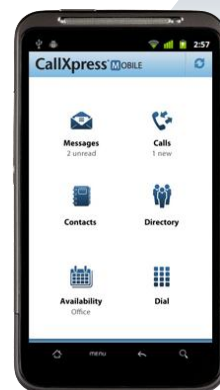


CallXpress Mobile

- ▶ Runs Natively on Android and iPhone
- ▶ Separates Business and Personal Communications
- ▶ Place, Receive, and Manage Business Calls
- ▶ Single Number Reachability
- ▶ Mobile Number Protection
- ▶ Visual Call Screening
- ▶ View and Manage Voicemails
- ▶ Settings Management



CALLXPRESS
MOBILE





Headquarters – Orange County, California

Applied Voice & Speech Technologies, Inc.
27042 Towne Centre Drive, Suite 200
Foothill Ranch, California 92610-2810
Phone: (949) 699-2300
Fax: (949) 699-2301
Toll-Free: (866) 368-0400

**Engineering, Testing and Support Facilities -
Seattle, Washington**

Applied Voice & Speech Technologies, Inc.
20000 North Creek Parkway, Suite 200
Bothell, WA 98011
Phone: (425) 951-1600
Fax: (425) 951-1597

Europe, Middle East & Africa Headquarters

Applied Voice & Speech Technologies, Ltd.
One Heddon Street
London, W1B 4BD
United Kingdom
Phone: +44 (0) 870 444 8403
Fax: +44 (0) 207 432 4647
Technical Support: +44 (0) 870 444 8408

Thank You

Copyright © 2011 AVST | All Rights Reserved

Phone: 949-699-2300 | 866-368-0400

www.avst.com | E-mail: info@avst.com