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AVST Supports Symantec Enterprise Vault for Voicemail Archiving Solution

Voicemail Archiving Solution Helps Meet Regulatory Compliance Requirements

FOOTHILL RANCH, Calif., December 2, 2008 – [Applied Voice & Speech Technologies](#), Inc. (AVST) today announced that Symantec Enterprise Vault™, the industry's most popular archiving platform, has been selected as the backup and archiving solution for [CallXpress](#)®, the company's flagship Unified Communications solution. AVST will leverage [Vault Solutions'](#) Archive Accelerator to store CallXpress voicemail messages in Symantec Enterprise Vault. The new voicemail archiving solution enables CallXpress users to meet regulatory compliance requirements.

Symantec Enterprise Vault is a software-based intelligent archiving platform that stores, manages and enables discovery of corporate data. As regulatory compliance requirements become a bigger issue for enterprises around the globe and as unified messaging gains widespread adoption, the need for voicemail archiving solutions is on the rise.

As the pressure on organizations to protect and manage data intensifies, many companies are beginning to consider voicemail as part of the discovery process. According to AVST, using Symantec Enterprise Vault in conjunction with CallXpress to archive voicemail messages with other critical business data is one example of how archiving capabilities are extending to a new genre of products.

To utilize the new archiving solution, CallXpress customers will purchase Archive Accelerator from Vault Solutions. Archive Accelerator is an application designed to help manage message retention for companies using Symantec Enterprise Vault. With Archive Accelerator, all voicemail messages stored on the CallXpress server will link to Symantec Enterprise Vault for archiving, storage and discovery. Now, CallXpress customers can rest assured that voicemail messages can be part of their electronic discovery process if necessary, which is a growing concern for many companies.

“We specialize in building products that work with Symantec Enterprise Vault and have many years of experience in helping companies integrate their solutions,” said David Ouellette, President, Vault Solutions LLC. “The boundaries for e-Discovery are still being defined, which makes this integration with CallXpress an exciting milestone. Enterprise decision-makers now have the flexibility to decide whether or not voicemail should be archived and part of the discovery process.”

“Regulatory compliance requirements are becoming more stringent and broader in their definition,” said [Tom Minifie](#), AVST Chief Technology Officer. “We are helping our customers address the issue by putting a solution into place that ensures voicemail can be archived, retained and accessed as needed. This represents another example of why CallXpress is the industry’s most flexible Unified Communications solution with a unique ability to interoperate with a broad range of IT solutions.”

With over 40,000 systems deployed worldwide, AVST’s flagship product, CallXpress, delivers world-class call processing, voicemail, unified messaging, fax, notification and speech-enabled personal assistant and automated attendant capabilities to help organizations become more productive.

About AVST

Applied Voice & Speech Technologies, Inc. (AVST) is a leading developer of Unified Communications solutions with over 15 million users relying on its products and services to maximize their productivity. With three decades of innovation excellence, AVST is solely focused on delivering communications solutions that increase individual, group and enterprise productivity. Its flagship Unified Communications platform, CallXpress®, offers best in class interoperability, scalability and resiliency while delivering advanced call processing, voicemail, unified messaging, personal assistant, fax, speech and notification capabilities. With CallXpress, an organization can uniquely protect and extend its existing IT and telephony infrastructure investments — now and into the future.

Headquartered in Orange County, Calif., AVST maintains facilities in Seattle, Wash. and the United Kingdom and has remote sales offices throughout the United States. AVST’s Unified Communications solutions are sold and supported internationally by an extensive network of resellers and OEM partners.

For more information contact Denny Michael, Vice President of Marketing, at 949-699-2300 or access the company's website at www.avst.com.

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Link to original AVST press release:

[http://www.avst.com/pr/AVST_Supports_Symantec_Enterprise_Vault_for_Voicemail_Archiving_Solution.
asp](http://www.avst.com/pr/AVST_Supports_Symantec_Enterprise_Vault_for_Voicemail_Archiving_Solution.asp)