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Media Contact:
Kerry Fedro
Lages & Associates
(949) 453-8080
kerry@lages.com

AVST Announces CallXpress 8.1

Leading Industry Analyst Firm Identifies the Primary Critical Capabilities for Building Next Generation Corporate Telephony

FOOTHILL RANCH, Calif., November 2, 2009 – Leading developer of communications solutions [Applied Voice & Speech Technologies, Inc.](#) (AVST), today announced the next generation of its CallXpress platform, CallXpress® 8.1, which delivers off-site disaster recovery and expands unified messaging capabilities to Google™ Gmail™. CallXpress 8.1 continues to deliver the core capabilities that are essential to organizations by offering unparalleled PBX integration interoperability, high availability, and scalability to meet the growing demand to centralize voice networks.

Recently, leading industry research firm Gartner examined the most critical capabilities that enterprises should consider when looking to develop their next generation IP telephony in their report “Critical Capabilities for Corporate Telephony.”¹ “The primary critical capabilities organizations should consider are architecture, scalability, high availability, and UC integration capability,” said Jay Lassman, Research Director at Gartner in the report. “It is important to look for solutions that support both centralized and distributed enterprise architecture, scale in a cost effective manner, provide a high level of system reliability and uptime, and provide interoperability between telephone systems and UC applications.”

CallXpress, a solution that provides voice communications to over 250 telephony systems aligns with these primary critical factors that are important to building next generation corporate telephony. “The

critical capabilities that Gartner has identified are also the core framework of the CallXpress 8 platform,” said Tom Minifie AVST Chief Technology Officer.

CallXpress 8.1 delivers the highest availability to meet organizations’ disaster recovery initiatives. The new release enhances its uninterrupted hot standby option with a new tertiary System Server. The new architecture provides support for a redundant solution at an alternate location thereby assuring a speedy recovery in the event of a local disaster.

In addition to high availability options, CallXpress allows organizations to consolidate and centralize their voicemail system to improve business efficiency while enhancing the bottom line. With scalability of up to 384 ports, CallXpress supports a centralized, distributed or mixed telephony infrastructure. Customers have the ability to centralize messaging and call processing applications using their existing voice or data networks by deploying AVST’s survivable Call Server technology or SIP gateways.

CallXpress 8.1 is highly interoperable. With over 250 TDM and IP integrations and the ability to support multiple switches, CallXpress aligns with other critical capabilities, specifically the importance to invest in solutions that are interoperable. The newest release of CallXpress extends AVST’s leadership position by offering the broadest range of IP and TDM integrations, now with support for Aastra Pointspan® and expanded support for Dialogic® Media Gateways (DMG). “With slightly more than twenty percent of the traditional TDM customers migrated to IP, AVST ensures that CallXpress continues to interoperate into a mix of multiple TDM and IP-PBX solutions,” noted Minifie. “Our focus is to continue to develop Unified Communications solutions that protect and extend organizations’ investments in current and future communications infrastructures.”

CallXpress 8.1 provides the following additional mission-critical functionality:

- Lotus® Notes® 8.5 support for unified messaging users
- Enhanced unified messaging for IMAP to support Google Gmail and other secure IMAP e-mail servers and services
- UCCConnect™, a Microsoft® .NET development environment used to create custom applications
- Windows® 7 Professional support for end-user and administrative client applications

CallXpress 8.1 is currently in field trial and scheduled for general availability in the next 90 days through AVST’s established reseller channels. CallXpress is a powerful suite of Unified Communications applications, including advanced call processing, voicemail, unified messaging, personal assistant, fax, speech, and notification capabilities to help businesses become more productive. For more information

about AVST's products, visit the company's website at www.avst.com.

¹ Gartner "Critical Capabilities for Corporate Telephony", by Jay Lassman and Steve Blood. September 11, 2009

About AVST

Applied Voice & Speech Technologies, Inc. (AVST) is a leading developer of Unified Communications solutions with over 15 million users relying on its products and services to maximize their productivity. With three decades of innovation excellence, AVST is solely focused on delivering communications solutions that increase individual, group and enterprise productivity. Its flagship Unified Communications platform, CallXpress®, offers best in class interoperability, scalability and resiliency while delivering advanced call processing, voicemail, unified messaging, personal assistant, fax, speech and notification capabilities. With CallXpress, an organization can uniquely protect and extend its existing IT and telephony infrastructure investments — now and into the future.

Headquartered in Orange County, Calif., AVST maintains facilities in Seattle, Wash. and the United Kingdom and has remote sales offices throughout the United States. AVST's Unified Communications solutions are sold and supported internationally by an extensive network of resellers and OEM partners. For more information contact Denny Michael, Vice President of Marketing, at 949-699-2300 or access the company's website at www.avst.com.

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Link to original AVST press release:

http://www.avst.com/pr/AVST_Announces_CallXpress_81.asp