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CallXpress® Unified Communications Platform Facilitates Enterprise-Wide Collaboration and Enhances Workforce Efficiency

*Latest Version Features Enhanced Interoperability in Complex Environments; Supports
Hands-Free Legislation with Speech-Enabled Personal Assistant*

FOOTHILL RANCH, Calif., July 8, 2008 – [Applied Voice & Speech Technologies](#), Inc. (AVST), a leading provider of Unified Communications solutions, today announced that the latest version of its flagship Unified Communications solution, [CallXpress](#), is now generally available, having successfully completed a number of field trials. CallXpress 7.91 augments AVST's best-in-class Unified Communications platform, which offers industry leading features that improve communication, enhance collaboration and make employees more efficient. The latest version of CallXpress offers a host of new features, including enhanced digital networking for multi-site enterprises and greater interoperability, capacity and reliability.

Today's workforce is continually challenged to find ways to be more efficient and lower operating costs. CallXpress arms enterprises with a variety of features that improve efficiency and make employees more accessible including single number access, unified messaging, find-me/follow-me, web access to voice messages and Live Reply for click-to-call capability (to directly call from your e-mail inbox). In addition, new state laws requiring the use of hands-free communications while driving are now in effect; CallXpress facilitates safe communications while operating a motor vehicle through a [speech-enabled personal assistant](#). With the power of voice recognition, users can access e-mail, voice and fax messages, place and receive calls, manage their calendar and set mobility features in a completely hands-free mode.

"Many enterprise decision-makers are mapping out their strategy to replace legacy voice mail systems

with Unified Communications platforms,” commented AVST’s Vice President of Product Management, [Tom Minifie](#). “In doing so, they’re also contemplating hands-free technology to keep mobile workers accessible, safe and law abiding. CallXpress facilitates a phased approach to Unified Communications and increases workplace efficiency and collaboration for in-house employees and mobile workers.”

AVST has designed CallXpress to address the growing market for enterprise-class Unified Communications solutions that facilitate the move from traditional telephony systems to next-generation platforms that feature unified messaging, advanced call processing and integration with IP telephony infrastructures. Many businesses have mixed PBX environments or geographically dispersed workplaces. CallXpress offers features that address the needs of multi-site organizations and corporate demands for more capacity and flexibility.

CallXpress 7.91 includes redesigned Digital Networking and new IP integrations. Digital Networking allows organizations with geographically dispersed offices to network multiple systems together and send messages back and forth across systems. This new “star architecture” provides a more robust, reliable and cost-effective solution, which includes increased capacity for up to 50,000 users and the elimination of separate digital networking servers at each location. In addition, CallXpress 7.91 offers administrators the ability to manage all subscribers of CallXpress across multiple locations, from a single global view.

To make the transition to Unified Communications as seamless as possible for businesses of all sizes, AVST offers more than 250 TDM and IP-PBX integrations with the ability to support multiple switches on a single CallXpress platform. CallXpress 7.91 offers the most comprehensive collection of IP integrations available, including Avaya®, Cisco®, Nortel®, Mitel®, Spherical and Alcatel®, and offers unified messaging integration groupware support for Microsoft® Exchange 2007 and Lotus® Notes®/Domino® 8.0, as well as support for new PCI Express telephony cards.

The new Nortel Meridian Mail TUI emulation reinforces AVST’s ongoing commitment to address the needs of organizations that are rapidly replacing legacy voice mail systems. This TUI joins the Octel® Aria®, Octel Serenade®, Avaya INTUITY™ AUDIX®, and Mitel® NuPoint with Centigram interface emulations, making CallXpress the world leader in first generation voice mail TUI emulations. Additionally, CallXpress offers seamless compatibility to multiple TUIs on the same system. This is particularly beneficial for the large volume of organizations with multiple systems that are all being replaced.

CallXpress 7.91 is currently available through AVST’s established reseller channels. AVST has an extensive list of partners that sell and support its Unified Communications solutions throughout the world.

For sales information, visit <http://www.avst.com/contactus/howtobuy.asp>.

About AVST

Applied Voice & Speech Technologies, Inc. (AVST) is a leading developer of Unified Communications solutions with over 15 million users relying on its products and services to maximize their productivity. With three decades of innovation excellence, AVST is solely focused on delivering communications solutions that increase individual, group and enterprise productivity. Its flagship Unified Communications platform, CallXpress®, offers best in class interoperability, scalability and resiliency while delivering advanced call processing, voicemail, unified messaging, personal assistant, fax, speech and notification capabilities. With CallXpress, an organization can uniquely protect and extend its existing IT and telephony infrastructure investments — now and into the future.

Headquartered in Orange County, Calif., AVST maintains facilities in Seattle, Wash. and the United Kingdom and has remote sales offices throughout the United States. AVST's Unified Communications solutions are sold and supported internationally by an extensive network of resellers and OEM partners. For more information contact Denny Michael, Vice President of Marketing, at 949-699-2300 or access the company's website at www.avst.com.

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Link to original AVST press release:

http://www.avst.com/pr/CallXpress_Unified_Communications_Platform_Facilitates_Enterprise-Wide_Collaboration_and_Enhances_Workforce_Efficiency.asp